

MARINE FIVE STAR DEALERSHIP CERTIFICATION

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 Registration Email: register@fivestarsolutions.com
 Registration Fax: (800) 975-7894 Registration Phone: (800) 975-7894



Continued Certification Request Form

Webinar In-Dealership

(Note: Dealerships are eligible to conduct Continued Certification via Webinar for the first year and every-other-year thereafter.)

PROCESS AND REQUIREMENTS

- To remain Certified, dealerships must annually demonstrate that they meet all Certification requirements
- Certified dealerships have one (1) year from their previous Certification date to complete the process
- Dealerships request Certification Continuation by submitting this form and denoting if they will do so via Webinar or In-dealership
- Dealerships are permitted to complete the Continued Certification process via Webinar the first year and every-other-year thereafter
- This form is to be submitted either online or mailed to the addresses provided, along with payment arrangements, prior to a Continued Certification date being determined
- A Continued Certification program (conducted by a Five Star Solutions LLC consultant) must be completed either via Webinar or an in-dealership visit
- Dealership must meet all continuation requirements to maintain their Five Star Certification status (*please see the attached disclaimer for additional details regarding continuation procedures*)
- Please indicate a preferred date for the webinar 1st date choice: _____ Time: _____ Time Zone: _____
 2nd date choice: _____ Time: _____ Time Zone: _____

NOTE: Dealerships may use the MIDC Quarterly Management Review Form (found in the Process Guide) to help them prepare for the Continued Certification process.

DEALERSHIP INFORMATION

Dealership Name:

Owner or Principal:

Title:

Street Address:

Unit #:

City:

State:

ZIP:

Phone:

Fax:

Website:

CERTIFICATION PROGRAM CONTACT

(Note: The Contact Listed Will Receive All MIDC Communications, Including Employee Satisfaction Survey Results.)

Name:

Title:

Email:

Phone:

TOTAL NUMBER OF DEALERSHIP EMPLOYEES (REQUIRED):

BRANDS CURRENTLY CARRIED (Please List All That Apply)

Power boats:

Sail Boats:

Engines:

Total Brands Carried:

SIGNATURE

(By signing you are agreeing that you have read and understood the disclaimers listed on page two of this document.)

Dealership Authorized Agent:

Date:

Signature

(Required only if mailing-in form. Online submissions will assume an e-signature):

...Continued

Certification Continuation Request Form *(Continued)*

CONTINUED CERTIFICATION COSTS			
Webinar: \$1,595.00	Includes: Employee Satisfaction Survey & electronic results report, access to a consultant throughout the Continued Certification process, preparation Checklist, Webinar Process Guide, and Webinar continuation session.		
In-Dealership: \$2,895.00	Includes: Employee Satisfaction Survey & electronic results report, access to a consultant throughout the Continued Certification process, preparation checklist, and one in-dealership visitation with Five Star Solutions LLC		
<u>Cancellation Notice:</u> Should an unavoidable conflict arise, every effort will be made to reschedule either a live visit or a webinar session. However, once the initial date and final arrangements are made, any unavoidable costs incurred regarding a cancellation and rescheduling will be billed to the dealership. <u>Canadian Dealers:</u> Please note there is a \$75 shipping & handling surcharge for Canadian dealers			
PAYMENT OPTIONS (IF PAYING BY CREDIT CARD, COMPLETE THE ENTIRE SECTION BELOW)			
I am paying via: <input type="checkbox"/> Credit Card <input type="checkbox"/> Check		Total Amount: \$	
Credit Card: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover		Expiration Date:	Code:
Card holder's Name:		Account Number:	
Credit Card Billing Address:		City:	State: Zip:
Signature <i>(Required only if mailing-in form. Online submissions will assume an e-signature):</i>			
<p><u>If paying by check, please send checks along with this completed form to:</u> Five Star Solutions LLC Attention: Lynn Bradfield 19830 N. Hidden Ridge Drive Surprise, AZ 85374</p>			
DISCLAIMER			
<p>I certify that I am an authorized agent of the dealership listed above. By completing and signing this form, I agree to have my dealership, (at the location listed), participate in the Marine Industry Five Star Dealership Certification program. I understand that this agreement applies only to the dealership location listed.</p> <p>Certification of the dealership listed is dependent upon compliance with the criteria for Marine Industry Five Star Dealership Certification as outlined in the program process guide, verified by a live visit or webinar participation with an approved program consultant, and payment of the appropriate program fees.</p> <p>Upon completion and submission of this form and submission of required payment, the dealership will be contacted to schedule a continuation live visit or webinar. The dealer will have access to playback of the webinar via the internet for 10 business days.</p> <p>The dealership will have six months from their Certification live visit or webinar to complete the certification process including submission of required documentation. Once official written notice is provided confirming full compliance with all requirements the dealership listed may represent itself as a "Marine Industry Five Star Certified Dealership"</p> <p>Dealer agrees that should it not remain a certified dealer, or become de-certified, use of Marine Industry Five Star Certified Dealership materials, program logos, and all representations of program participation must cease immediately.</p> <p>Should action be required to enforce Marine Industry Five Star Certified Dealership program rules and regulations, including the proper use of materials, program logos, representations or use at non-certified dealership locations, the dealership listed agrees to pay the costs of enforcement, including but not limited to attorney fees, court costs, and administrative fees.</p>			
OFFICE USE ONLY			
Date Processed:	Fee Processed:	Transition Code:	
Dealer Activity:			
Activity Date:			
Notes:			